



To be used in conjunction with Child Protection Procedures

RAISE CONCERNS WITHOUT DELAY

Listen to the child (in the case of child disclosure)

Pay attention, write down what they say and assure them they have done the right thing

No delays in raising concerns made in good faith

Even if uncertain we will act in the interests of the child.

No one is to act alone

Where a concern has been raised, seek support from appropriate person

- Centre: Centre President (or equivalent) or Centre Support Worker (CSW)
- Regional: Regional role responsible for Centre Support (i.e. CSC) or Regional Manager
- National: Service Delivery Manager or General Manager.

Avoid Gossip and Speculation



TAKE ACTION

Those mentioned above will take immediate action.

Confidentiality will be maintained.

When a serious concern of neglect or abuse CALL

Oranga Tamariki on 0508 FAMILY (0508 326 459) or the **Police**

NB: if you contact Oranga Tamariki or the Police directly please also notify the Regional or National office so they can provide the appropriate support. The Regional office will also contact the Ministry of Education.



EXPERT ADVICE

We always act on the recommendations of statutory agencies such as **Oranga Tamariki** and the **Police**



REFER SUPPORT

We will refer people to support agencies and organisations where possible

