

DIGITAL ISLAND FAULTS NUMBERS

Account name is Playcentre Aotearoa – then the centre name

All queries around the setup of new phones to go through to **09 393 8984**, this will ring through to the Provisioning team.

If the team do not answer the call in 30 seconds then the call will go to a voicemail, the callers just needs to leave their name, contact number and a brief message about what they need help with. That will then email to message to our team to pick up.

Any calls relating to centers that have had their phone up and running for more than a week should go through to **0800 999 010**