

DIGITAL ISLAND PHONE & HOTSPOT (DIPH) HELPLINE

Ring 0800 999 010 for faults

- option 2 for technical support team
- option 3 for mobile services
- option 2 for mobile data support

Give your account name as “Playcentre Aotearoa 18682”, then _____ Playcentre

Your Digital Island mobile phone number _____

If your landline is ported/forwarded to the mobile number, note it here _____

If the team do not answer the call in 30 seconds then the call will go to a voicemail, and the caller needs to leave their name, contact number and a brief message about what they need help with.

That will then email a message to the DI service team who will respond shortly. Or, instead of leaving a message, you can hang up and call again.