REQUIRED FOR LICENSING

Information for whānau

DISPLAY AT CENTRE

Licensing criteria for Early Childhood Education and Care Centres 2008 (as amended 20 April 2026): GMA102

Information	Details
Education (Early Childhood Services) Regulations 2008	Can be found online on the NZ Legislation website Education (Early Childhood Services) Regulations 2008 www.legislation.govt.nz
Licensing Criteria for Centre-based Education and Care Services 2008	Can be found the Education Review Office website Licensing Criteria www.ero.govt.nz
Information about any changes to the service's license status	Changes regarding the services license status are communicated via the Kaimahi/ Area Office via email
The most recent Education Review Office report regarding the service	Can be found online on the Education Review Office website www.ero.govt.nz
Full Names and Qualifications of each person counting towards regulated qualification requirement (Qualifications List)	Supervision plans are displayed at each centre. Contact your centre Kaimahi for more information.
Information concerning your child	Contact the centre Kaimahi in the first instance, however your Area Office can also provide this information.
Fees charged	Playcentre is a 'fee free' organisation that relies on donations from our centre whānau and external donors. To donate, go to our **website** and **click on the "Donate now"** button. We most commonly receive termly donations from centre whānau.
How to be involved in the centre	Information on **centre whānau contribution** is provided during the welcoming process, with copies of these documents available on our **website**. As a parent-led cooperative, your centre may have additional ways of working. Your Kaimahi can help you find out more about this.
Operational documents	Policies, procedures and other operational documentation are available on our **website for review**.
Reviews and consultation	Policies and procedures are reviewed monthly, with a schedule for review on our website. Feedback is welcome outside of the scheduled review time to by completing an online form.
MoE funding income and expenditure information	This is provided to centres annually with a copy available through the centre Kaimahi.
Complaints Procedure	Our complaints can be found on our website with a flow chart also available on the centre noticeboard.

If you require more information or need help with any of this, please contact your centre **Kaimahi**, **Area Lead** or **Area Office** who will be happy to assist.

Playcentre